

Physicians' Newsletter

June 2017

IMPORTANT: COURIER SERVICE NOTICE FOR THE JULY 4TH HOLIDAY

Due to the upcoming July 4th holiday, the BayCare Labs courier service would like to notify you that regularly scheduled pickups <u>will not</u> occur Tuesday, July 4. If your office has a regularly scheduled pickup and you have specimens that need to be picked up on July 4, you will need to call courier dispatch at (866) 453-5499 or (727) 953-9703.

SURGICAL SPECIMEN LABELING REMINDER

For all surgical specimens sent to BayCare Laboratories, please note that the patient demographic information on both the surgical specimen container(s) and the paperwork/order need to match exactly.

"BILIRUBEN TOTAL NEONATE" ORDERABLE BEING REPLACED WITH "TOTAL BILIRUBIN"

In an effort to reduce confusion and to standardize tests, effective June 28th the *Bilirubin Total Neonate* test name was removed from Cerner as an orderable. The suggested replacement test is *Total Bilirubin*. Both tests are identical in methodology and age reference intervals.

SAVE YOUR SPOT LAB PATIENT APPOINTMENT SYSTEM

Our lab patient appointment system, **Save Your Spot**, is now live at most of our patient draw sites. Patients are able to schedule appointments up to 60 days prior to their visit. **Physician offices have the ability to make appointments on behalf of your patients** to improve patient compliance for required lab testing. Offices would follow the same process as patients by visiting BayCareLabs.org and clicking on the Save Your Spot option and choosing the location and date/time the patient would like the appointment. A text reminder can be sent to the patient if a cell phone number is provided.